



workflow management SUITE
for PRODUCTION



warranty management
powered by corrigo™

The complete homebuilding solution...

The BuilderMT Warranty Management solution enables homebuilders to manage their punch lists and warranty maintenance services more efficiently and affordably. The insight gained from the BuilderMT Warranty Management system's Web and wireless technologies delivers unparalleled control over warranty and inspection processes, improving your ability to provide excellent customer service and significantly reducing operational expenses.

BuilderMT Warranty Management is an enterprise warranty and punch list management application that streamlines the service delivery and customer service processes by improving communication and real-time data availability. BuilderMT Warranty Management connects homeowners, homebuilders and sub-contractors using the Internet and wireless devices (such as a cell phone or PDA). Warranty requests are initiated by the homeowner with a few clicks of the mouse or a quick phone call. Quickly routed through the service delivery chain, critical information included in the request is immediately distributed to those who need it most.

BuilderMT Warranty Management Benefits:

- Improve customer service and homeowner satisfaction
- Increase staff productivity and efficiency
- Improve contractor and supplier management
- Enhance management reporting and cost analysis
- Optimize the overall quality of the end product
- Reduce operational expenses, paperwork and manual processes

BuilderMT Warranty Management service is deployed using the proprietary Corrigo Warranty™ methodology, which ensures rapid implementation, thorough training, and complete integration with BuilderMT Workflow Management Suite and Sage Timberline™ Office.

“As the leader in the mid-market production homebuilder space, BuilderMT and the dynamic partnership with Corrigo will drive this product to become the dominant force in wireless CSR communications.”

This is no flash in the pan, or something that ‘nearly’ works. It will quickly become the only game in town.”

- Joe Turner, Customer Service Consultant to the Homebuilding Industry

Improve homeowner services and satisfaction



Optimize team management and staff performance

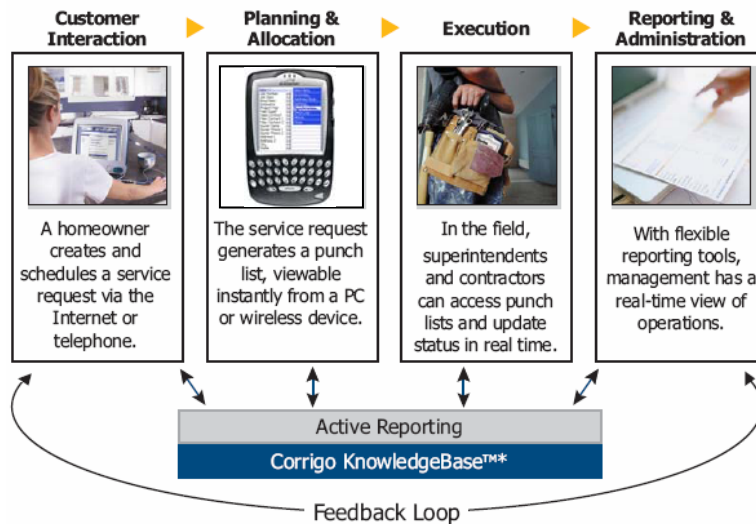


Gain business insight and control over operations



Maximize asset ROI and improve data and reporting

The Ideal Service Management Solution



- ✓ Superior customer service
- ✓ Greater homeowner satisfaction
- ✓ Improved Contractor/Supplier management
- ✓ Enhanced management reporting\cost analysis
- ✓ Reduced expenses
- ✓ Optimum final product

Built with a modular structure to match each customer's needs precisely, BuilderMT Warranty Management powered by Corrigo includes robust core functionality and process-specific add-on modules to help you build the right solution for your business.

Core Product Functionality

- ♦ Work Order Management
- ♦ Customer Management
- ♦ Scheduling & Dispatch Management
- ♦ BuilderMT Warranty Knowledgebase powered by Corrigo
- ♦ Customer Web Portal
- ♦ BuilderMT Wireless Warranty Java/PPC/Blackberry
- ♦ Reporting
- ♦ Task Tracking
- ♦ Vendor Management
- ♦ Resource Assignment & Tracking
- ♦ Configuration & Administration Tools
- ♦ Data Import/Export

Add-On Modules

- ♦ Punch List Management
- ♦ Asset Management
- ♦ Cost Allocation & Parts Catalog
- ♦ Invoicing (AP/AR)
- ♦ Document Management