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October 9, 2006

CONSTRUCTECH

Warranty Power

Good service after a house is completed can be important for customer relations and receiving word-of-mouth recommendations. To help homebuilders with this aspect of their business, BuilderMT, www.buildermt.com, Lakewood, Colo., has launched its warranty management software module, BuilderMT Warranty powered by Corrigo.

Corrigo Inc., www.corrigo.com, Wilsonville, Ore., offers wireless on-demand service management, warranty management, and work order management solutions for construction, repair, and maintenance organizations.

BuilderMT says the new warranty management module will work with its entire Workflow Management Suite and will have access to information from its various modules, including purchasing, scheduling, and wireless scheduling.

BuilderMT Warranty powered by Corrigo is to decrease the cost of home warranty service for builders by automatically dispatching service requests, eliminating paperwork, reducing dry runs, and offering tools to review and approve subcontractor charges and cost assessments. The module constantly maintains an audit trail of service request details with accurate, date-stamped records. It also offers punchlist management and systems to standardize a builder's service-delivery processes.

Rick Michaux, president, Corrigo, says, "Homebuilders using this integrated solution will be able to increase homeowner satisfaction and referrals while reducing their warranty costs—just what they need to prosper in a more competitive market."

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